Welcome to Cornell! We are happy to have you as a part of the storied history of Cornell including its diverse summer programs. While enjoying a few days or the entire summer in Ithaca this information sheet will assist you with questions that may arise on campus during your stay.

Emergency
In case of emergency, act quickly, but calmly and contact the appropriate entities:
- To report an emergency (including ambulance service):
  - Dial 911 on any phone on the Cornell campus or utilize any of the Blue Light campus phones or call 255-1111 (Cornell University Police Department (CUPD))
- To report an issue that does not require immediate attention
  - Call 255-1111 (CUPD)
- For a health concern that does not require immediate attention:
  - Call the Gannett Health Center’s 24/7 Line 255-5155
    - Gannett Health Center is located on Central Campus at the intersection of Campus Road and College Avenue
  - Call the Cayuga Medical Center at 274-4411 (Emergency Care) or 274-4150 (Convenient Care)
- For personal assistance on any issue contact your Residence Advisor (RA) in Balch
  - RA On-Call Phone is 327-1695 for questions between 7 pm- 8 am
  - Contact your RHD, Jacob Wilson, during normal business hours
  - RA’s are available for a variety of issues including lockouts, roommate conflicts, etc.

Housing
For questions about your housing once you arrive on campus, go to the Hans Bethe House Office, or call (607) 255-7210.
For general information and information about Cornell University Housing visit http://housing.cornell.edu/

Dining
See the Cornell Dining Summer Hours of Operation sheet.
For questions about your door access/meal card once you arrive on campus contact the Hans Bethe House Office at (607) 255-7210.
For general information and questions about Cornell University Dining visit http://dining.cornell.edu/

Communication
Internet
Wireless access is available in common areas and lounges by connecting to Cornell’s RedRover Wi-Fi network. For access to your room’s Internet, you must sign up for Ethernet Service through Cornell Information Technologies (CIT) after check-in. They can be reached at (607) 255-8990 or by visiting 119 Computing and Communications Center (CCC) on the Ag. Quad on Central Campus off Tower Road. Walk-in hours are 8AM-5PM weekdays.

Phone
Standard voice service is available at all student housing locations. Common Area Phones are available for emergency, campus, local, toll free and long distance calls. Students that require a personal Cornell voice line in their room may order this service directly from Cornell Information Technologies. Students making international long distance calls are required to use a personal calling card or a Cornell-issued PIN number.
Questions about your phone service can be fielded by Network and Communication Services Operations Support at (607) 254-6271, ncs-os@cornell.edu , by stopping by the Computing and Communications Center (CCC) or by going to http://www.it.cornell.edu/services/resphone/about/index.cfm
**Laundry & Linen**

Laundry facilities are available for use in the Residence Halls. Operational costs are $1.65 per wash and $1.25 to dry. Machines are operated by swipe card only. They do NOT take coin or cash. Participants should set up a laundry account on their Cornell ID card.

For more information please go to: [http://card.campuslife.cornell.edu/](http://card.campuslife.cornell.edu/)

**Mail**

If you must receive mail during your stay, please have it delivered to Hans Bethe House or Rose House (ask facilitator for building placement.) Make sure the sender writes the name of your program clearly on the mail along with your room number and name of Residence Hall. When you go to pick up your mail through the Hans Bethe House Service Desk, let the staff know what program you are with and that you are expecting mail.

**Transportation**

**Parking**

Parking permits are available through Cornell University Transportation – location is dependent on availability. Please contact Transportation directly for more information on a summer parking passes including rates at (607) 255-PARK.

**Bus**

Tompkins Consolidated Area Transit (TCAT) – The Ithaca Commons, Pyramid Mall, and bulk of Tompkins County’s bus service is provided by TCAT. For most destinations around town the fare is $1.50 one-way. Bus schedules are available at the service center and at TCAT’s website ([www.tcatbus.com](http://www.tcatbus.com)).

**Greyhound**

For access out of Ithaca via the Greyhound Bus Lines call (607) 272-7930. The terminal is located downtown at 710 W. State Street near Rt. 13.

**Bicycles**

Big Red Bikes is a student initiative to develop a FREE bike share that is accessible, affordable and convenient for every Cornellian. We envision a campus where anyone can be a bicyclist, whether you are a hardcore enthusiast or an occasional commuter. Come check out a bike at Uris Library, Mann Library or Appel. For more Information go to: [http://bigredbikes.cornell.edu/](http://bigredbikes.cornell.edu/)

**Recreation**

*Fitness Centers:* For information about hours and facilities, see Cornell’s Fitness Centers website at [http://www.fitness.cornell.edu](http://www.fitness.cornell.edu) or call (607) 254-2824.

*Outdoor Recreation:* A variety of outdoor opportunities are available to you on campus and throughout New York State. Contact Cornell Outdoor Education (COE) at (607) 255-6183 for information about gear rentals, local recreation opportunities including the East Coast’s largest indoor climbing wall located in Bartels Hall on central campus.

**Conservations**

Cornell is committed to advancing sustainability on campus. Please make sure during your stay to utilize campus recycling bins, shutting off lights when exiting rooms and unplugging electronics when not in use. For more information on Cornell’s campus wide environmental initiatives visit [http://www.sustainablecampus.cornell.edu/](http://www.sustainablecampus.cornell.edu/).

**Other**

To rent items including fans and mini fridges call Lewis Freedman at (607) 539-6673.